



# The South African Dispute Settlement Accreditation Council

## Privacy of Information

1. As part of its function of accrediting dispute settlement practitioners (mediators and arbitrators), DiSAC will from time to time receive information about such practitioners. This information will include:
  - a. Details about the practitioners' qualifications and areas of expertise
  - b. Address and contact details.
2. DiSAC hereby confirms that it will treat all information it receives regarding the accreditation of practitioners as private information.
3. DiSAC will not (subject to paragraph 4), intentionally sell, share, disclose or distribute this private information to third parties, except as required by law. DiSAC will use this private information only for purposes required by DiSAC's function as an accreditation body.
4. DiSAC will make use of private information as follows:
  - a. DiSAC may publish a list of accredited practitioners. The information supplied will be limited to:
    - i. The name and qualifications of the accredited practitioner
    - ii. His/her date of accreditation, and whether or not such accreditation is in good standing
    - iii. Name of the service provider through which they are accredited.
  - b. DiSAC will on request provide and or confirm details of a specific practitioner's qualifications and areas of expertise, and of his accreditation with DiSAC;
  - c. DiSAC will under no circumstances publish or provide any address or contact details of practitioners to any person not authorised to use such information for the strict purposes of DiSAC's business. Any requests for such information will be directed to the Service Provider through which the practitioner is accredited.
  - d. DiSAC may from time to time distribute to practitioners information that is relevant to DiSAC's activities, and / or contact practitioners for purposes of DiSAC's business as accreditation body.
5. DiSAC will take reasonable steps, within the normal course of general business practice, to safeguard access to private information.

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### ***The Dispute Settlement Accreditation Council of South Africa ["DiSAC"]***

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DiSAC is a Voluntary Association of the Dispute Settlement Industry in South Africa and determines accreditation and practise standards for the dispute settlement industry in South Africa. For more information please visit:

[www.disac.co.za](http://www.disac.co.za)